

La-Bastide - Terms and Conditions

Reservation

You can make a reservation following a reservation request or email contact.

Reservation order and payment

A reservation order is confirmed by La-Bastide by means of a reservation confirmation. You will receive the reservation confirmation by email stating the amount and the payment details. La-Bastide will receive an e-mail from the tenant - of which the N.A.W.-data is all included in the confirmation - for approval and receipt. The reservation is final and the cancellation conditions are valid and the amount as described in the confirmation must be paid. In case of late payment La-Bastide is entitled to cancel the reserved holiday home. The cancellation conditions are then in full force.

Reflection time

You can cancel any reservation within 5 days from the reservation date. Cancellation must be done by registered mail. La-Bastide will confirm your cancellation upon receipt.

In the event of cancellation after these 5 days, the cancellation conditions will remain in full force

When booking within 8 weeks before the start of the rental period, this cooling-off period does not apply and the cancellation conditions as described in article 4 apply.

Cancellation by tenant

Cancellations must be communicated to La-Bastide by telephone and must be confirmed by registered mail at the same time. Immediately after receipt of the written cancellation, La-Bastide will send a cancellation confirmation / bill.

In case of cancellation after 8 days and up to 8 weeks before the start of the rental period, 30% of the rent will be charged.

In case of cancellation within 8 weeks but 4 or more weeks before the start of the rental period, 60% of the rent will be charged.

In case of cancellation within 4 weeks before the start of the rental period, the full rent amount is due.

Cancellations or changes (which have the effect of shortening the stay) are made within 30 days of arrival, leading to the cancellation of the total amount. Cancellation or early departure does not entitle you to a refund of the rent.

Cancellation by La-Bastide

If any circumstance necessitates La-Bastide to cancel the already rented holiday home, this will immediately be notified to the tenant and, if possible, with the offer of an alternative. If this alternative is not accepted by the tenant, or if one can not offer an alternative by La-Bastide, La-Bastide will immediately refund the amount already paid by the tenant. The tenant does not have any more or other right than to reclaim this amount.

In case of cancellation by La-Bastide from 8 days before the start of the rental period, the tenant is also entitled to compensation of € 100 per reserved holiday home, if no alternative can be offered, or the tenant does not accept this alternative.

Excluded are short-term reservations, i.e. reservations that have taken place 8 weeks or less before the start of the rental period.

Guarantee

The deposit varies depending on length of stay and the size of the accommodation. This must be paid in cash upon arrival. Upon departure, you will receive these back if the points of completion at departure, as described in the information folder in the home, have been met.

Liability of the tenant

During your stay in the holiday home, you as a tenant are fully liable for the rented holiday home, the furnishing and all items belonging to the rented property and damage caused by your actions and / or by your traveling companions, must be fully reimbursed by you, immediately and to the landlord. You are also fully liable for any additional costs, such as electricity, etc. as a tenant. La-Bastide is entitled to still hold the tenant liable if the damage caused is not, or not properly, settled. or the costs to be paid on the spot have not been (fully) paid by the lessee. All related (collection) costs are entirely for the account of the tenant mentioned in the reservation confirmation.

House rules present and / or provided at the holiday home are an indissoluble part of the lease and must therefore be strictly observed.

The number of persons mentioned in the house description is the maximum number allowed. Occupancy with more people is not permitted and the owner is entitled to refuse you access to the property if you come with more than the number of persons allowed. If you want to invite friends during your holiday, talk to La-Bastide.

Liability of La-Bastide

La-Bastide can not accept liability for loss, theft, damage or injury, of any kind whatsoever, caused to or by tenants of La-Bastide.

Obvious errors or mistakes in the description or prices of the accommodations offered by La-Bastide do not bind La-Bastide.

La-Bastide is not responsible for accidents, injuries or illnesses that occur during a stay in or around the home. In addition, we are not responsible for the loss of personal belongings or valuables. By accepting this reservation, it has been agreed that all guests or other guests explicitly acknowledge the risk of damage resulting from the use of the home.

La-Bastide cannot accept liability for damage caused by natural disasters, natural disasters, attacks, strikes, violent acts and coming into contact with an aircraft or parts thereof.

Not all sports facilities, swimming pools, restaurants and shops mentioned in the property description are open all day, day in and day out. La-Bastide is not liable for any facilities that were not accessible for any reason during your holiday. Use of all facilities is at your own risk. It may happen that you 'work' in the vicinity of your holiday home. For example, we think of road on refractions or construction activities. You will understand that we cannot accept responsibility for any noise nuisance. We will try to limit construction activities to a minimum.

Complaints

Despite our concerns, it is possible that you have a complaint. You can submit this complaint to us.

If the complaint has not been resolved satisfactorily, the complaint must be submitted to La-Bastide in writing and with reasons, within 4 weeks after the end of the rental period.

Complaints submitted later will not be accepted and an alleged right of action will lapse.

The independent involvement of a holiday home other than offered by La-Bastide, or leaving the rented accommodation without consultation with La-Bastide, cancels all rights to compensation or compensation.

La-Bastide is, in which case, maximum liability in the amount of the rent.

Cancellation insurance

We advise you to take out a cancellation insurance.

On the spot

The rental of the holiday homes from La-Bastide runs from Saturday to Saturday unless otherwise stated on your booking confirmation. You can purchase your home on the 1st day of stay between 4 and 8 pm. On the day of departure you leave the house before 10.00. If you expect to arrive later, please let us know in time.

High chair and baby cot are available on request at an additional cost. Please indicate when booking if you wish. You must always bring your own towels (towel and tea towels) and bed linen for the baby cot.

You must take care of the daily cleaning of your holiday home.

Pets

Your pet is - in consultation - welcome at La-Bastide

Your pet should not enter downstairs / upstairs in the bedroom (s)

In the area of from La-Bastide, your pet must always be on a leash. You are responsible for cleaning up the feces of your pet

Number of persons

The maximum number of people is stated for each cottage.

Children from birth apply as a person.

Disclaimer

La-Bastide pays great attention to this website and the reliability and topicality of the recorded data. Despite inaccuracies inaccuracies and omissions cannot be avoided La-Bastide is not liable for errors or inaccuracies. Of course we will correct them as soon as we have noticed a mistake or incorrectness.

This website contains hyperlinks to other websites. If these websites are managed by La-Bastide, this is indicated. All other websites that can be linked to are owned and / or managed by third parties. La Bastide is therefore not responsible for and accepts no liability for the availability, correctness and completeness of (the content of) these websites.

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La-Bastide reserves the right to make changes to this website or to our offer of holiday homes and activities without prior notice.

Privacy policy

La-Bastide respects your privacy and ensures that your personal details remain strictly confidential. All information regarding personal data is processed in accordance with European legislation and Dutch guidelines.

La-Bastide does not make your personal data available to third parties in any way, except for the implementation of the holiday you have booked.

See also our comprehensive privacy policy.